



National Occupational Analysis

2012 Glazier



Occupational Analyses Series

Glazier

2012

Trades and Apprenticeship Division Division des métiers et de l'apprentissage

Labour Market Integration Directorate Direction de l'intégration au marché du

travail

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FOREWORD

The Canadian Council of Directors of Apprenticeship (CCDA) recognizes this National Occupational Analysis (NOA) as the national standard for the occupation of Glazier.

Background

The first National Conference on Apprenticeship in Trades and Industries, held in Ottawa in 1952, recommended that the federal government be requested to cooperate with provincial and territorial apprenticeship committees and officials in preparing analyses of a number of skilled occupations. To this end, Human Resources and Social Development Canada sponsors a program, under the guidance of the CCDA, to develop a series of NOAs.

The NOAs have the following objectives:

- to describe and group the tasks performed by skilled workers;
- to identify which tasks are performed by skilled workers in every province and territory;
- to develop instruments for use in the preparation of Interprovincial Red Seal
 Examinations and curricula for training leading to the certification of skilled workers;
- to facilitate the mobility of apprentices and skilled workers in Canada; and,
- to supply employers, employees, associations, industries, training institutions and governments with analyses of occupations.

ACKNOWLEDGEMENTS

The CCDA and HRSDC wish to express sincere appreciation for the contribution of the many tradespersons, industrial establishments, professional associations, labour organizations, provincial and territorial government departments and agencies, and all others who contributed to this publication.

Special acknowledgement is extended to the following representatives who attended a national workshop to develop the previous edition of this NOA in 2008.

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This 2012 edition of the NOA was reviewed, updated and validated by industry representatives from across Canada to ensure that it continues to represent the skills and knowledge required in this trade. The coordinating, facilitating and processing of this analysis were undertaken by employees of the NOA development team of the Trades and Apprenticeship Division of HRSDC. The host jurisdiction of British Columbia also participated in the development of this NOA.

Comments or questions about NOAs may be forwarded to:

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STRUCTURE OF ANALYSIS

To facilitate understanding of the occupation, the work performed by tradespersons is divided into the following categories:

Blocks the largest division within the analysis that is comprised of a

distinct set of trade activities

Tasks distinct actions that describe the activities within a block

Sub-Tasks distinct actions that describe the activities within a task

Supporting skills and knowledge that an individual must have to perform a

Knowledge and

Abilities

sub-task

The analysis also provides the following information:

Trends changes identified that impact or will impact the trade including

work practices, technological advances, and new materials and

equipment

Related Components a list of products, items, materials and other elements relevant to

the block

Tools and Equipment categories of tools and equipment used to perform all tasks in the

block; these tools and equipment are listed in Appendix A

Context information to clarify the intent and meaning of tasks

The appendices located at the end of the analysis are described as follows:

Appendix A — Tools and Equipment	a non-exhaustive list of tools and equipment used in this trade
Appendix B — Glossary	definitions or explanations of selected technical terms used in the analysis
Appendix C — Acronyms	a list of acronyms used in the analysis with their full name
Appendix D — Block and Task Weighting	the block and task percentages submitted by each jurisdiction, and the national averages of these percentages; these national averages determine the number of questions for each block and task in the Interprovincial exam
Appendix E — Pie Chart	a graph which depicts the national percentages of exam questions assigned to blocks
Appendix F — Task Profile Chart	a chart which outlines graphically the blocks, tasks and sub-tasks of this analysis

DEVELOPMENT AND VALIDATION OF ANALYSIS

Development of Analysis

A draft analysis is developed by a committee of industry experts in the field led by a team of facilitators from HRSDC. This draft analysis breaks down all the tasks performed in the occupation and describes the knowledge and abilities required for a tradesperson to demonstrate competence in the trade.

Draft Review

The NOA development team then forwards a copy of the analysis and its translation to provincial and territorial authorities for a review of its content and structure. Their recommendations are assessed and incorporated into the analysis.

Validation and Weighting

The analysis is sent to all provinces and territories for validation and weighting. Participating jurisdictions consult with industry to validate and weight the document, examining the blocks, tasks and sub-tasks of the analysis as follows:

BLOCKS Each jurisdiction assigns a percentage of questions to each block for an

examination that would cover the entire trade.

TASKS Each jurisdiction assigns a percentage of exam questions to each task

within a block.

SUB-TASKS Each jurisdiction indicates, with a YES or NO, whether or not each sub-

task is performed by skilled workers within the occupation in its

jurisdiction.

The results of this exercise are submitted to the NOA development team who then analyzes the data and incorporates it into the document. The NOA provides the individual jurisdictional validation results as well as the national averages of all responses. The national averages for block and task weighting guide the Interprovincial Red Seal Examination plan for the trade.

This method for the validation of the NOA also identifies common core sub-tasks across Canada for the occupation. If at least 70% of the responding jurisdictions perform a sub-task, it shall be considered common core. Interprovincial Red Seal Examinations are based on the common core sub-tasks identified through this validation process.

Definitions for Validation and Weighting

YES sub-task performed by qualified workers in the occupation in a specific

jurisdiction

NO sub-task not performed by qualified workers in the occupation in a

specific jurisdiction

NV analysis <u>N</u>ot <u>V</u>alidated by a province/territory

ND trade Not Designated in a province/territory

NOT sub-task, task or block performed by less than 70% of responding jurisdictions; these will not be tested by the Interprovincial Red Seal

CORE (NCC) Examination for the trade

NATIONAL average percentage of questions assigned to each block and task in

AVERAGE % Interprovincial Red Seal Examination for the trade

Provincial/Territorial Abbreviations

NL Newfoundland and Labrador

NS Nova Scotia

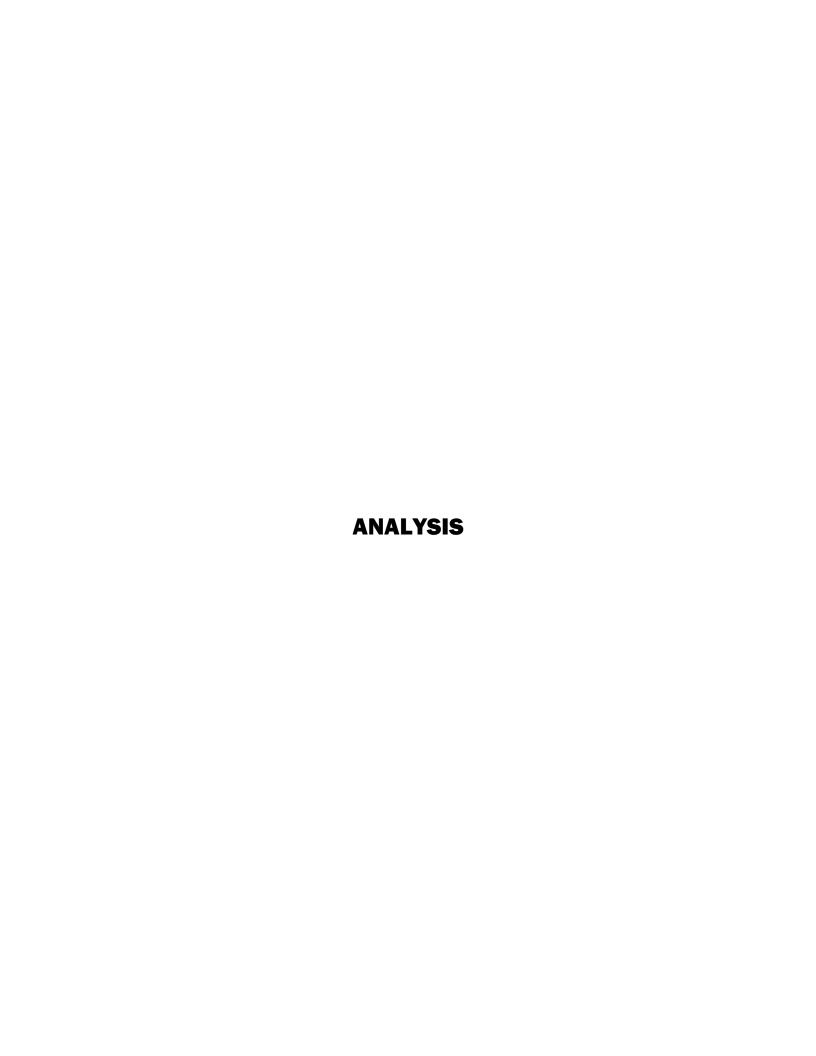
PE Prince Edward Island
NB New Brunswick

QC Quebec
ON Ontario
MB Manitoba
SK Saskatchewan

AB Alberta

BC British Columbia
NT Northwest Territories
YT Yukon Territory

NU Nunavut



SAFETY

Safe working procedures and conditions, accident prevention, and the preservation of health are of primary importance to industry in Canada. These responsibilities are shared and require the joint efforts of government, employers and employees. It is imperative that all parties become aware of circumstances that may lead to injury or harm. Safe learning experiences and work environments can be created by controlling the variables and behaviours that may contribute to accidents or injury.

It is generally recognized that safety-conscious attitudes and work practices contribute to a healthy, safe and accident-free work environment.

It is imperative to apply and be familiar with the Occupational Health and Safety (OH&S) Acts and Workplace Hazardous Materials Information System (WHMIS) Regulations. As well, it is essential to determine workplace hazards and take measures to protect oneself, co-workers, the public and the environment.

Safety education is an integral part of training in all jurisdictions. As safety is an imperative part of all trades, it is assumed and therefore it is not included as a qualifier of any activities. However, the technical safety tasks and sub-tasks specific to the trade are included in this analysis.

SCOPE OF THE GLAZIER TRADE

"Glazier" is this trade's official Red Seal occupational title approved by the CCDA. This analysis covers tasks performed by glaziers whose occupational title has been identified by some provinces and territories of Canada under the following names:

	NL	NS	PE	NB	QC	ON	MB	SK	AB	ВС	NT	YT	NU
Erector Mechanic					./								
(Glazier)					•								
Glassworker								✓					
Glazier	✓	>	>	✓			✓		~	\	>	>	✓
Architectural Glass						./							
and Metal Mechanic						*							

Glaziers measure, handle, cut, prepare, fit, install, replace and repair all types of glass and glass substitutes, typically in commercial, residential and transportation applications. In commercial applications, they fabricate and install curtain wall framing, aluminium storefront frames and entrances, structural silicone glazing (SSG), skylights and sloped glazing. In residential applications, they install doors and windows. In transportation applications, glaziers repair and replace glass products.

Glaziers also install specialty glass products such as glass railings, smoke baffles, shower enclosures, and glass and mirror walls. Other duties include layout, preparation, fabrication and replacement of architectural metal components in systems such as entranceways, windows, skylights and curtain walls.

Most glaziers work on construction or renovation projects. Others may work in specialized fields, such as replacing windows and windshields in vehicles, or installing skylights and other special glassworks in churches, museums and other establishments. Glaziers are employed by construction glass installation contractors, fabrication shops, retail service and repair shops. They may also be self-employed.

Besides working with glass, glaziers also work with plastics, granite, and other similar materials used as glass substitutes, as well as films or laminates that improve the durability or safety of the glass. Glaziers are also involved in manufacturing display cabinets and decorative windows. They may also be requested to create custom-designed glass installations for residential and commercial use.

Glaziers require good reading, writing and verbal communication skills, as well as mathematical ability to accomplish tasks within their trade. Physical strength and stamina are necessary to work with heavy glass materials, and good eyesight is needed to measure, cut and detect flaws in glass and other materials. Manual dexterity and the ability to work alone and in teams are important qualities for those working in this trade. As well, analytical ability and

troubleshooting skills are important assets in this trade, especially in the context of renovation and repair projects involving older structures and products.

Glaziers work in a variety of environments; some work outdoors on construction sites while others work indoors, in shops. When working on commercial applications, glaziers are expected to work from man-lift mobile equipment, scaffolds and swing stages, sometimes at great heights, to manoeuvre glass panels that are lifted by cranes and other lifting equipment. Glaziers do a considerable amount of bending, kneeling, lifting, and standing during the installation process. There are some risks of injuries from lifting heavy materials, repetitive actions, sharp edges and broken glass.

This analysis recognizes similarities or overlaps with the work of carpenters, roofers, bricklayers, tilesetters, ironworkers and motor vehicle body repairers.

With experience, glaziers may act as mentors and trainers to apprentices in the trade. Glaziers may advance to supervisory positions such as foremen or contract managers, or set up their own shops.

OCCUPATIONAL OBSERVATIONS

There is an increase in the amount of fabrication that is done in a controlled shop environment, leading to faster installation times of unitized panels. This leads to a corresponding rise in the use of hoisting and rigging equipment, both in the shop and on-site.

Due to the improvements in the thermal capacity of modern glass, as well as greater client demand for windows that admit more natural light and permit better outside views, the industry has seen an increase in the use of larger, heavier modules. This results in glaziers having to increase their knowledge of and their ability to use hoisting and rigging equipment.

With more complex building shapes, aerial work platforms, such as specialized swing stages, are used more often. As such, glaziers need a better understanding of their operation, and must comply with certification requirements to use this equipment.

Older buildings often have outdated materials that no longer comply with established industry standards. During renovations, replacing old windows, doors and specialized glass products requires glaziers to adapt modern glazing methods to suit existing structures and maintain the integrity of the building.

Due to environmental concerns, there is greater demand for Leadership in Energy and Environmental Design (LEED) building structures, increasing the insulation value of the building. As a result, high performance glazing products, such as low-E glass, argon gas filled sealed units and upgrades in thermally-broken extrusions, are used more often. There is greater emphasis on proper membrane installation to improve the integrity of the overall building envelope.

In the residential sector, consumers are now using approved *Energy Star* windows to save on energy.

The safety of workers and the public is becoming a more important issue, resulting in increased safety training and more emphasis on personal protective equipment.

BLOCK A

OCCUPATIONAL SKILLS

Trends

New technologies allow materials and products to be moved into place in an easier and safer manner.

Laws and regulations are more stringent, increasing safety awareness and promoting skill upgrades. For example, tasks related to scaffolding, hoisting, lifting and rigging are requiring add-on training or certification.

Safety concerns have resulted in increased communication in the workplace.

New glazing systems are using structural silicones as their sealing and fastening methods.

More and more, the cutting and edging of glass is being done in the shop/factory rather than on-site.

The use of computers on the job for plans, estimates and specifications is expected to rise.

Related Components

All components apply.

Tools and **Equipment**

See Appendix A.

Context

Glaziers require occupational skills to accomplish their tasks in a safe and efficient manner. With appropriate training, they learn how to use tools and equipment properly. Glaziers must become familiar with different types of glass, tools and other materials in order to select them according to the task.

			1	1
K	1	3	К	Ш

Uses and maintains tools and equipment.

Sub-	task											
A-1.0	1	M	aintain	ıs hand	l tools.							
<u>NL</u> NV	<u>NS</u>	<u>PE</u>	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u>	MB Was	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV
1 N V	yes	yes	1 N V	1 N V	yes	yes	yes	yes	yes	1 N V	1 N V	1 N V
Supp	orting l	Knowle	dge & .	Abilitie	es							
A-1.0	1.01		U	e of typ d bevels	es of ha	nd tool	s such a	ıs pry ba	ars, han	d pump	suction	n cups,
A-1.0	1.02	kn	owledg	e of lim	itations	of hand	d tools					
A-1.0	1.03	ab	ility to	clean an	d lubric	cate han	d tools					
A-1.0	1.04	ab	ility to s	sharpen	hand to	ools						
A-1.0	1.05	ab	ility to s	store ha	nd tools	5						
A-1.01.06 ability to recognize worn, damaged and defective h						ve hand	tools, a	and rem	iove			
	1.00		•	0	oc worn	, 0101111018	,					
	1.00		om servi	0	se worr	,	,					
	1.00		•	0	SC WOII	, •••••						
Sub-			•	0	- VOII							
Sub-4	task	fro	om servi	ice	able po							
	task	fro	om servi	ice				<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
A-1.0	task 2	fro M	om servi	ice us porta	able po	wer to	ols.	AB yes		NT NV	YT NV	<u>NU</u> NV
A-1.0 <u>NL</u> NV	task 2 <u>NS</u> yes	M PE yes	aintair NB NV	us porta QC NV	oble po ON yes	wer too	ols.		<u>BC</u>		<u> </u>	
A-1.0 <u>NL</u> NV	task 2 <u>NS</u> yes	M PE yes	aintair NB NV	us porta	oble po ON yes	wer too	ols.		<u>BC</u>		<u> </u>	
A-1.0 <u>NL</u> NV	task 2 NS yes orting l	M PE yes Knowle	aintain NB NV dge & A	ns porta OC NV Abilities The of type	oble po ON yes	wer too MB yes	ols. <u>SK</u> yes	yes	BC yes	NV	NV	NV
A-1.0 NL NV Supp	task 2 NS yes orting 1	M PE yes Knowle	aintain NB NV Adge & A owledge	os porta OC NV Abilities Se of types, drill	on ON yes	wer too MB yes ortable p	ols. <u>SK</u> yes power to	yes ools suc	BC yes h as circ	NV	NV	NV
NL NV Supp	task 2 NS yes orting 1 2.01	M PE yes Knowle kn such	aintain NB NV odge & A owledge	os porta QC NV Abilities Se of typ sps, drill se of lim	ON yes es of po	wer too MB yes ortable phop saw of port	ols. SK yes power to	yes ools suc	BC yes h as circ	NV	NV	NV
NL NV Supp A-1.02	task 12 NS yes orting 1 2.01 2.02 2.03	M PE yes Knowle kn such	aintain NB NV odge & A owledge ction cu owledge ility to o	OC NV Abilities of type ps, driller of limes clean positions.	ON yes es of po	wer too MB yes ortable phop saw of port	ols. SK yes power to	yes ools suc	BC yes h as circ	NV NV	NV Ws, pov	NV
NL NV Supp A-1.02 A-1.02	task 2 NS yes orting 1 2.01 2.02 2.03 2.04	M PE yes Knowle kn such kn ab:	aintain NB NV owledge ction cu owledge ility to cooling to cooling	OC NV Abilities of typups, drilling of limited than potential pote	ON yes es of policy and citations ortable p	wer too MB yes ortable phop saw of port bower to	ols. SK yes power to	yes ools suc	BC yes h as circ	NV NV	NV Ws, pov	NV
A-1.02 NL NV Supp A-1.02 A-1.02 A-1.02	task 2 NS yes orting 1 2.01 2.02 2.03 2.04 2.05	M PE yes Knowle kn such kn ab ab	aintain NB NV owledge ction cu owledge ility to cooling to cool	OC NV Abilities of typups, drilling of limuchange of typups, drilling of	on one of positive properties of positive pro	wer too MB yes ortable phop saw of port bower to	ols. SK yes oower to vs able por ools ch as bla	yes ools suc	BC yes h as circ	NV NV	NV Ws, pov	NV

A-1.0	2.08		ability to recognize worn, damaged and defective portable power tools, and remove from service									
A-1.0	2.09	ab	ility to	charge p	ortable	power	tools					
Sub-	task											
A-1.0)3	M	Maintains stationary power tools.									
<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV
Supp	orting l	Knowle	edge & .	Abilitie	s							
A-1.0	3.01		0	e of typ arm sa		ationary	power	tools s	uch as d	lrill pres	sses, tab	ole saws
A-1.0	3.02	kn	owledg	e of lim	itations	of stati	onary p	ower to	ools			
A-1.0	3.03	ab	ility to	clean sta	ationary	power	tools					
A-1.0	3.04	ab	ility to	change (compon	ents su	ch as bl	ades an	d drill l	oits		
A-1.0	3.05		,		e compo							
A-1.0	3.06	ab	ility to 1	recogniz	ze wher	ı calibra	ition of	stationa	ry pow	er tools	is need	ed
A-1.0	3.07	ab	ility to a	adjust st	tationar	y powe	r tools					
A-1.0	3.08		,	0	ze worn service		ged and	defecti	ve statio	onary p	ower to	ols,
Sub-	task											
A-1.0)4	M	aintain	ıs layoı	ut and	measu	ring eq	uipme	nt.			
<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV
Supp	orting l	Knowle	edge & A	Abilitie	es							
A-1.0	4.01		0		es of lag and tra	,	d meası	aring eq	_l uipmei	nt such a	as build	er's
A-1.0	4.02	kn	owledg	e of lim	itations	of layo	ut and	measuri	ing equi	ipment		
A-1.0	4.03											

A-1.04.04	ability to store layout and measuring equipment
A-1.04.05	ability to recognize when calibration of layout and measuring equipment is needed
A-1.04.06	ability to recognize worn, damaged and defective layout and measuring equipment, and remove from service

Sub-												
A-1.0)5	Us	ses scaf	foldin	g and a	ccess e	quipm	ent.				
<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	NT	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

A-1.05.01	knowledge of types of access equipment such as scissor lifts, platform lifts, swing stages and articulated boom lifts
A-1.05.02	knowledge of types of scaffolding such as Baker, tubular and frame
A-1.05.03	knowledge of regulations and certification requirements for use of scaffolding and access equipment
A-1.05.04	knowledge of fall protection requirements
A-1.05.05	knowledge of safe angles of ladders
A-1.05.06	knowledge of three-point contact rule
A-1.05.07	knowledge of worksite surroundings such as trenching, pits and overhead hazards
A-1.05.08	knowledge of limitations of scaffolding and access equipment
A-1.05.09	ability to set up step ladders, extension ladders and access equipment
A-1.05.10	ability to work from access equipment
A-1.05.11	ability to erect various types of scaffolding, as allowed by jurisdictional regulations
A-1.05.12	ability to recognize unsafe, worn, damaged and defective scaffolding and access equipment, and remove from service

A-1.06 Uses rigging, hoisting and lifting equipment.

 \underline{NL} <u>NS</u> <u>PE</u> <u>NB</u> <u>QC</u> <u>ON</u> <u>MB</u> <u>SK</u> <u>AB</u> <u>BC</u> <u>NT</u> <u>YT</u> <u>NU</u> NVyes NV NV NV NV yes NVyes yes yes yes yes

A-1.06.01	knowledge of types of rigging, hoisting and lifting equipment and attachments such as power cups, chains and slings
A-1.06.02	knowledge of certification requirements regarding rigging, hoisting and lifting equipment
A-1.06.03	knowledge of limitations of rigging, hoisting and lifting equipment
A-1.06.04	knowledge of anchor points
A-1.06.05	knowledge of lifting capacity and load ratings
A-1.06.06	knowledge of hand signals
A-1.06.07	knowledge of equipment inspection schedule
A-1.06.08	ability to select rigging, hoisting and lifting equipment and attachments according to application
A-1.06.09	ability to perform hazard assessments
A-1.06.10	ability to secure load
A-1.06.11	ability to clean, lubricate and store rigging, hoisting and lifting equipment and attachments
A-1.06.12	ability to recognize and remove from service worn, damaged and defective rigging, hoisting and lifting equipment and attachments

Sub-task A-1.07 Uses personal protective equipment (PPE) and safety equipment. \underline{NL} <u>NS</u> <u>PE</u> <u>NB</u> <u>QC</u> <u>ON</u> <u>MB</u> <u>SK</u> <u>AB</u> <u>BC</u> <u>NT</u> <u>YT</u> <u>NU</u>

yes

yes

yes

NV

yes

NV

NV

Supporting Knowledge & Abilities

yes

NV

NV

yes

NV

yes

A-1.07.01	knowledge of types of PPE such as hard hats, safety glasses, safety footwear and fall arrest equipment
A-1.07.02	knowledge of certification and training requirements for PPE and safety equipment
A-1.07.03	knowledge of limitations of PPE and safety equipment
A-1.07.04	knowledge of types of safety equipment such as first aid kits, fire extinguishers and eye wash stations
A-1.07.05	knowledge of operation of fire extinguishing equipment
A-1.07.06	knowledge of location of PPE and safety equipment
A-1.07.07	knowledge of expiry date of PPE and safety equipment
A-1.07.08	ability to select PPE for task performed
A-1.07.09	ability to follow Workplace Hazardous Material Information System (WHMIS) procedures
A-1.07.10	ability to store PPE and safety equipment
A-1.07.11	ability to recognize worn, damaged and defective PPE and safety equipment, and remove from service

_	_			
4	-	_		
	-	T-4	v.	
	44		•	_

Organizes work.

Sub-	task											
A-2.0	01	In	terpret	s plans	s, draw	ings ar	nd spec	ificatio	ons.			
NII	NIC	DE	NID	00	ONI	MD	CIZ	ΛD	D.C.	NITT	VT	N IT I

NL<u>NS</u> <u>AB</u> <u>BC</u> <u>NU</u> <u>PE</u> <u>NB</u> <u>QC</u> <u>ON</u> <u>MB</u> <u>SK</u> <u>NT</u> <u>YT</u> NVyes NVNVyes NV NVNV yes yes yes yes yes

Supporting Knowledge & Abilities

A-2.01.01	knowledge of components of plans, drawings and specifications such as scale, legend, details and symbols
A-2.01.02	ability to cross reference plans, drawings and specifications
A-2.01.03	ability to locate information on plans, drawings and specifications
A-2.01.04	ability to scale dimensions
A-2.01.05	ability to visualize finished product
A-2.01.06	ability to perform mathematical calculations

Sub-task

A-2.02 Uses documentation and reference material.

NL	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	MB	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

A-2.02.01	knowledge of types of documents such as shop drawings and catalogues
A-2.02.02	knowledge of company policies and procedures
A-2.02.03	knowledge of Occupational Health and Safety (OH&S) rules and regulations
A-2.02.04	knowledge of WHMIS symbols and Material Safety Data Sheets (MSDS)
A-2.02.05	ability to complete work-related documents such as cut lists, work orders, log books and time sheets

A-2.04.07	ability to do a material take-off
A-2.04.08	ability to do inventory control

Sub-ta	ask											
A-2.05	5	Pla	ns pro	ect tas	ks.							
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV

A-2.05.01	knowledge of other trades' work requirements
A-2.05.02	knowledge of delivery dates and availability of materials
A-2.05.03	knowledge of sequence of operations
A-2.05.04	ability to establish and maintain schedules
A-2.05.05	ability to determine labour and equipment requirements
A-2.05.06	ability to coordinate work such as shutdown requirements and installation sequencing
A-2.05.07	ability to draw and sketch layouts
A-2.05.08	ability to give and follow directions and instructions
A-2.05.09	ability to estimate time required to accomplish tasks

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A-3.02.06

A-3.02.07

Performs routine activities.

Sub-t	ask											
3.01	3.01 Inspects work area.											
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	YT NV	<u>NU</u> NV
Suppo	Supporting Knowledge & Abilities											
3.01.01	l	knowledge of safety requirements										
3.01.02	2	kno	wledge	of othe	er trades	s on-site	<u>)</u>					
3.01.03	3	kno	wledge	of eva	cuation	routes						
3.01.04	1	kno	wledge	of first	aid loc	ation						
3.01.05	5	abil	lity to p	erform	hazards	s assessi	ments					
3.01.06	5	ability to recognize warning signals such as air horns and fire alarms										
3.01.07	7	ability to identify location of storage areas for tools and materials										
3.01.08	3	ability to determine setup areas for access equipment and scaffolding										
3.01.09												
		haz	ards an	d work	being p	erform	ed					
Sub-t	ask											
A-3.02	2	Pre	pares v	worksi	te.							
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV
Suppo	orting K	Cnowled	lge & A	bilities	5							
A-3.02	01	kno	wledge	of loca	tion of j	obsite						
A-3.02	02	kno	wledge	of buil	of building codes and regulations							
A-3.02	03	kno	wledge	of job-	specific	orienta	tion req	uireme	nts			
A-3.02.04 knowledge of required equipment such as boom lifts, cranes a							anes an	d hydro	lifts			
A-3.02.05 knowledge of worksite hazards												

ability to perform hazard assessments

ability to control site access

A-3.02	2.08	ability to lay out job materials and equipment										
A-3.02	2.09	abil	ity to d	etermir	e utility	y requir	ements					
A-3.02	2.10	abil	lity to ic	lentify a	and pre	pare sto	orage ar	eas for 1	material	l and eq	uipmer	nt
Sub-t	ask											
A-3.03	3	Ha	ndles g	glass ar	nd othe	er mate	rials.					
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV
Suppo	orting K	Cnowled	lge & A	bilities	3							
A-3.03	03.01 knowledge of lifting and handling techniques											
A-3.03	3.02	knowledge of lifting tools and aids such as suction cups, gloves and slings										
A-3.03.03 knowledge of types of products such as temp vinyl and aluminium						tempere	d, lamii	nated aı	nd float	glass,		
A-3.03.04 knowledge of product protection devices and materials												
A-3.03	3.05	knowledge of hazards associated with improper handling of glass and materials						ass and	other			
A-3.03	3.06	ability to select and use tools and equipment										
A-3.03	3.07	abil	lity to p	repare g	glass an	d other	materia	als				
A-3.03	3.08	abil	lity to cl	lean gla	ss and o	other ma	aterials					
A-3.03	3.09	ability to detect flaws in glass										
A-3.03	3.10	abil	lity to lo	oad and	transpo	ort glass	and of	her mat	erials			
Sub-t	ask											
A-3.0	4	Pre	pares 1	materia	als for i	installa	tion.					
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV
Suppo	orting K	Cnowled	lge & A	bilities	5							
A-3.04	1.01	kno	wledge	of type	es of ma	iterials						
A-3.04	1.02	kno	wledge	of app	lication	of mate	erials					
A-3.04	1.03	kno	wledge	of mat	erial-sp	ecific pı	eparati	ons				
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A-3.04.04	ability to select and use tools and equipment
A-3.04.05	ability to recognize defects in materials
A-3.04.06	ability to tape, drill and clean materials
A-3.04.07	ability to level and shim area prior to installation
A-3.04.08	ability to measure rough openings
A-3.04.09	ability to recognize dissimilar materials and substrates

A-3.05 Stores glass and other materials.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

Supporting Knowledge & Abilities

A-3.05.01	knowledge of types of products being stored
A-3.05.02	ability to select and use tools and equipment
A-3.05.03	ability to select storage location
A-3.05.04	ability to organize materials according to when they will be used
A-3.05.05	ability to protect materials from elements and damage
A-3.05.06	ability to secure products using methods such as tying knots, banding and strapping

Sub-task

A-3.06 Performs glass cutting and edge treatment.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

A-3.06.01	knowledge of types of glass
A-3.06.02	knowledge of cutting techniques
A-3.06.03	knowledge of edging techniques such as arris, bevel and flat polish
A-3.06.04	knowledge of polishing techniques
A-3.06.05	knowledge of types of chemicals and solvents

A-3.06.06	knowledge of limitations of working with glass such as where to drill holes and sanding depth
A-3.06.07	knowledge of size tolerances prior to cutting or edging glass
A-3.06.08	ability to detect flaws in glass
A-3.06.09	ability to select and use tools and equipment such as belt sander, glass cutter, edger and wet sander
A-3.06.10	ability to measure according to specifications
A-3.06.11	ability to lay out cutting sizes in a sheet of glass to minimize waste
A-3.06.12	ability to clean glass
A-3.06.13	ability to drill, polish, arris and bevel glass

A-3.07 Installs building envelope membranes.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

A-3.07.01	knowledge of types of membranes such as torched-on, galvanized metal, peel-and-stick and Ethylene propylene diene monomer (EPDM) rubber
A-3.07.02	knowledge of substrates such as metal, concrete and wood
A-3.07.03	knowledge of surface preparation products
A-3.07.04	knowledge of installation sequencing of membranes for watershed
A-3.07.05	knowledge of fasteners and sealants
A-3.07.06	knowledge of anti-rotation products
A-3.07.07	knowledge of product compatibilities
A-3.07.08	ability to select and use tools and equipment
A-3.07.09	ability to prepare surface
A-3.07.10	ability to lay down membrane

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Sub-t	ask												
A-3.08	8	Ins	talls fl	ashing	•								
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
Suppo	apporting Knowledge & Abilities												
A-3.08	3.01	knowledge of types of flashing materials and thicknesses											
A-3.08	3.02	kno	wledge	of insta	allation	conside n allowa	erations	such as	overla	o requir	ements	,	
A-3.08	3.03	kno	wledge	of buil	ding sp	ecificati	ons						
A-3.08	3.04		lity to se			ols and	equipn	nent suc	h as tin	snips, 1	rivet gu	ns and	
A-3.08	3.05	abil	lity to la	y out fl	ashing								
A-3.08	3.06	ability to measure flashing											
A-3.08	5.07	ability to shear and bend flashing											
A-3.08	ability to recognize and select types of flashing such as drip, sill and parapet								rapet				
A-3.08	ability to identify slope and drainage requirements												
A-3.08	3.10	ability to fasten flashing											
Sub-t	ask												
A-3.09	9	Applies sealants.											
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
Suppo	orting K	nowled	lge & A	bilities	3								
A-3.09	.01	kno	wledge	of type	es of sea	lants su	ich as ta	ipes, cai	ılking a	nd gasl	kets		
A-3.09	.02	kno	wledge	of type	es of sub	ostrates	such as	wood,	concrete	e and m	etal		
A-3.09	0.03	knowledge of product compatibility											
A-3.09	0.04	kno	wledge	of seal	ing met	hods su	ch as d	ry, wet a	and wet	t/dry			
A-3.09	0.05	kno	knowledge of primers										
A-3.09	2.06	kno	wledge	of buil	ding co	des							
A-3.09	0.07	kno	wledge	of amo	ount of s	sealant r	required	i					
A-3.09	A-3.09.08 ability to select and use tools and equipment												

A-3.09.09	ability to prepare surface
A-3.09.10	ability to select sealant and backing rods
A-3.09.11	ability to tool sealant
A-3.09.12	ability to recognize variations and types of glazing tapes, sealants and gaskets
A-3.09.13	ability to recognize sealant applications

A-3.10 Maintains safe work environment.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

A-3.10.01	knowledge of WHMIS
A-3.10.02	knowledge of workers' rights and responsibilities
A-3.10.03	knowledge of company safety policies and procedures
A-3.10.04	knowledge of site-specific fire safety and work permit procedures
A-3.10.05	knowledge of emergency procedures
A-3.10.06	knowledge of communication requirements
A-3.10.07	ability to locate and interpret safety documentation such as MSDS and WHMIS labels
A-3.10.08	ability to locate on-site first aid stations and equipment
A-3.10.09	ability to recognize and report potential hazards
A-3.10.10	ability to perform housekeeping practices

BLOCK B

COMMERCIAL WINDOW AND DOOR SYSTEMS

Trends

There is an increase in the use of structural silicone systems (SSG). Panelized systems are becoming more common, resulting in quicker installation and increased use of cranes.

Due to larger window and door systems, lifting equipment is becoming more in demand and is replacing scaffolding on many jobsites. This results in more efficient installation.

More stringent building codes lead to a greater variety of specialty materials.

There is a higher demand for skylights because of the added natural light they provide.

There is an increase in the use of all-glass, sliding and automatic doors.

Related Components (including, but not limited to)

Curtain walls: spigots (shear blocks), tubes, pressure plates, caps, anchors, corner blocks, weather-stripping, shear blocks, glass, spandrel glass, insulated back pans, expansion sleeves, door adapters, gaskets, special add-ons (granite, terra cotta and architectural panels).

Storefronts: fin tubes, flush glaze, brackets, ribbons. **Window systems**: thermal break, expansion joints.

Skylights and sloped glazing systems: hip rafters, purlins, rafters, anchors, pressure plates, caps, splice plates, tapes, gaskets, flashings, membranes, expansion sleeves, gutters.

Entrance systems: closers, flush bolts, door handles, pivots, hinges, hold opens, panic hardware (exit devices), kick plates, thresholds, locksets, electric strikes, automatic operators.

Tools and **Equipment**

See Appendix A.

Context

Glaziers are responsible for the fabrication and installation of window and door systems for commercial projects. Fabrication takes place in the fabrication shop or on site prior to installation.

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Fabricates commercial window and door systems.

Sub-ta	ask												
B-4.01		Fab	Fabricates curtain walls.										
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
Supporting Knowledge & Abilities													
B-4.01.	01	knowledge of types of curtain walls such as standard, two-sided and four-sided SSG								d and			
B-4.01.	.02		knowledge of installation procedures such as stick-built and pre-glazed unitized										
B-4.01.	.03	kno	wledge	of size	s of mat	erial							
B-4.01.	04	kno	knowledge of fabrication sheets										
B-4.01.05 knowledge of components succorner blocks					s such a	s spigot	s, ancho	ors, pre	ssure pl	ates, ca _]	ps and		
B-4.01.	.06	kno	knowledge of location of weep holes, vent ports and anchors										
B-4.01.	.07	kno	knowledge of types of sealants, gaskets and tapes										
B-4.01.	.08	knowledge of manufacturers' specifications related to expansion and contraction											
B-4.01.	.09	abil	ability to create and use jigs and templates										
B-4.01.	10	ability to cut curtain wall parts and components from stock length and prefabricated materials						gth and					
B-4.01.	11	abil	ity to lo	cate set	ting blo	ocks for	stick bu	ilt and	pre-gla	zed unit	tized un	iits	
B-4.01.	.12	abil	ability to measure frame components										
B-4.01.	13		ability to select and use tools and equipment such as copy routers, mitre saws, screw guns and drills										
B-4.01.	14	abil	ity to so	quare fr	ames								
B-4.01.	15	abil	ability to install glass into frames										
B-4.01.	16	abil	ability to install pressure plates, sealants and screws to secure glass to frames										
B-4.01.	.17	abil	ity to as	ssemble	and sea	al frame	es and co	ompone	ents				
B-4.01.	18	abil	ity to p	repare p	product	s for shi	pping						

Sub-ta	ask												
B-4.02	<u>!</u>	Fal	oricates	storef	ronts.								
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes									<u>NU</u> NV		
Suppo	Supporting Knowledge & Abilities												
B-4.02.	01	knowledge of types of materials used such as flush glaze, ribbons and fin tubes											
B-4.02.	.02	kno	wledge	of stor	efront a	pplicati	ons suc	h as hea	vy-dut	y and li	ght-dut	y	
B-4.02.	.03	kno	wledge	of type	es of har	dware							
B-4.02.	.04	kno	wledge	of amo	ount of p	ore-asse	mbly d	one in t	he shop				
B-4.02.	.05	kno	wledge	of mar	nufactur	ers' spe	cificatio	ons for f	abricati	on			
B-4.02.	.06	abil	lity to se	elect an	d use to	ols and	equipn	nent					
B-4.02.	.07	abil	ability to cut and assemble final product										
B-4.02.	.08	ability to cut, fit and install snap-in stops											
B-4.02.	.09	abil	ability to prepare products for shipping										
Sub-ta	ask												
B-4.03		Fal	oricates	wind	ow syst	tems.							
					<i>j</i>								
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
Supporting Knowledge & Abilities													
B-4.03.	01	knowledge of types of window systems such as strip (ribbon) and punched opening windows											
B-4.03.02		knowledge of types of operable windows such as casement, awning, hopper and tilt-turn											
B-4.03.	.03	knowledge of amount of pre-assembly done in the shop											
B-4.03.	.04	knowledge of components such as spigots, hardware and glazing											
B-4.03.05		knowledge of weather seal materials such as tapes, sealants and gaskets											
B-4.03.	.06	knowledge of thermal breaks											
B-4.03.	07	kno	wledge	of type	es of fini	ishes su	ch as ar	nodized	, painte	d and p	owder-	coated	
B-4.03.	.08	kno	wledge	of type	es of sea	lants							

B-4.03.09 knowledge of methods of assembly such as pre-glazed or site-glazed	
B-4.03.10 ability to measure and cut material	
B-4.03.11 ability to create and use jigs and templates	
B-4.03.12 ability to lay out mullions and hardware	
B-4.03.13 ability to pre-drill for assembly using tools such as drill press and hand of	lrill
B-4.03.14 ability to assemble components such as jambs, headers and sills	

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B-4.04 Fabricates skylights and sloped glazing systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

B-4.04.01	knowledge of types of skylights such as ridge, hip, pyramid and barrel-vault
B-4.04.02	knowledge of components such as rafters, purlins, spigots, splice plates, pressure plates, gutters and sleeve anchors
B-4.04.03	knowledge of weather seal materials such as tapes, sealants and gaskets
B-4.04.04	knowledge of types of flashings such as primary and secondary
B-4.04.05	knowledge of types of anchors such as sleeve, welded and bolted
B-4.04.06	knowledge of sloped glazing construction techniques
B-4.04.07	knowledge of types of membranes such as EPDM rubber, peel-and-stick and galvanized
B-4.04.08	knowledge of amount of pre-assembly done in the shop
B-4.04.09	knowledge of requirements for steel-aluminium separation such as shims and bituminous paint
B-4.04.10	knowledge of types of sealant applications
B-4.04.11	ability to select and use tools and equipment such as protractors/sliding T-bevels, compound miter saws and drills
B-4.04.12	ability to determine required degree of slope
B-4.04.13	ability to notch, cut and assemble components
B-4.04.14	ability to prepare skylights and sloped glazing systems for flashings and roof membrane tie-ins

4.05 Fabricates entrance systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

B-4.05.01	knowledge of types of entrance systems such as swing, bifold, revolving and sliding
B-4.05.02	knowledge of types of automatic door operators
B-4.05.03	knowledge of types of hardware
B-4.05.04	knowledge of manufacturers' specifications
B-4.05.05	knowledge of gaskets used for entrance systems
B-4.05.06	knowledge of types of framing material such as flush glaze and curtain wall with door adapter
B-4.05.07	ability to create and use templates to prepare doors for hardware
B-4.05.08	ability to assemble components such as handles, closers, thresholds, flush bolts, locksets, electric strikes and panic hardware (exit devices)
B-4.05.09	ability to pre-glaze entrance systems prior to installation
B-4.05.10	ability to prepare frame and door for hinges and pivots
B-4.05.11	ability to fasten entrance system components

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Installs commercial window and door systems.

Sub-ta	ask											
B-5.01	-	Lay	s out c	omme	rcial w	indow	and do	or syst	tems.			
<u>NL</u>	<u>NS</u>	PE	<u>NB</u>	QC	<u>ON</u>	<u>MB</u>	<u>SK</u>	AB	<u>BC</u>	NT	YT	NU
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV
Suppo	Supporting Knowledge & Abilities											
B-5.01.	.01	kno	wledge	of loca	tion of 1	oof and	l wall st	ructura	l memb	ers		
B-5.01.	.02	kno	wledge	of type	es of doo	ors such	as swii	ng, bifol	ld, revo	lving ar	nd slidir	ng
B-5.01.	ability to select and use tools and equipment such as laser level, measuring tape, chalk line, square and plumb bob								ring			
B-5.01.	.04	abil	ity to lo	cate be	nchmar	ks and a	gridline	S				
B-5.01.	.05	abil	ability to lay out anchoring system									
B-5.01.	B-5.01.06 ability to transfer lines from floor to ceiling and roof in order to coordinate with other trades								nate			
Sub-ta	ask											
B-5.02		Ins	talls cu	ırtain v	vall sys	stems.						
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	YT NV	<u>NU</u> NV
Suppo	rting K	nowled	lge & A	bilities	;							
B-5.02.	01		wledge tized sy	, ,	es of cur	tain wa	lls such	as stick	k-built a	nd pre-	glazed	
B-5.02.	02		knowledge of types of wall finish such as brick, precast, aluminium panels and stucco									
B-5.02.	.03		knowledge of curtain wall components such as pressure plates, caps, anchors and shear blocks									
B-5.02.	04	kno	wledge	of ancl	noring s	ystems	such as	starter	tracks a	nd wel	ded and	hors
B-5.02.05 knowledge of assembly done or					one on-s	site						
B-5.02.	.06	kno	knowledge of hoisting requirements for glass and frames									

B-5.02.07	knowledge of primers for peel-and-stick membrane, polyurethane and silicone
B-5.02.08	knowledge of types of caulking such as butyl, silicone and polyurethane
B-5.02.09	knowledge of types of glazing compounds such as gaskets, tapes and sealants
B-5.02.10	knowledge of components that must be welded
B-5.02.11	ability to install starter tracks and welded anchors according to layout
B-5.02.12	ability to install aluminium panel siding
B-5.02.13	ability to modify curtain walls in final location
B-5.02.14	ability to install corner blocks for stick-built systems
B-5.02.15	ability to level and plumb frames
B-5.02.16	ability to select and use tools and equipment such as builder's levels, C-clamps, and wrenches
B-5.02.17	ability to secure frames using methods such as bolting, and screwing with self-drilling screws
B-5.02.18	ability to finish frames and glass with pressure plates, caps and sealants

Sub-task	

B-5.03 Installs storefront systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

B-5.03.01	knowledge of storefront applications
B-5.03.02	knowledge of amount of assembly done on-site
B-5.03.03	knowledge of types of hardware
B-5.03.04	knowledge of manufacturers' specifications for installation
B-5.03.05	knowledge of types of glazing gaskets such as vinyl and rubber
B-5.03.06	ability to select and use tools and equipment such as hammer drills, high speed drills and screw guns
B-5.03.07	ability to modify storefront in final location
B-5.03.08	ability to secure frames in place using fasteners such as screws and plugs
B-5.03.09	ability to plumb, level and square frames

B-5.03.10	ability to perform site glazing
B-5.03.11	ability to install glazing stops and gaskets

Sub-t	ask										
B-5.04	Ŀ	Ins	talls w	indow	systen	ıs.					
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes		<u>QC</u> NV		MB yes	 <u>AB</u> yes	BC yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV

B-5.04.01	knowledge of types of window systems such as strip (ribbon) and punched opening windows
B-5.04.02	knowledge of types of operable windows such as casement, awning, hopper and tilt-turn
B-5.04.03	knowledge of weather seal materials such as tapes, and sealants
B-5.04.04	knowledge of methods of assembly such as pre-glazed or site-glazed
B-5.04.05	ability to select and use tools and equipment
B-5.04.06	ability to assemble components such as headers and sills
B-5.04.07	ability to install setting blocks when glazing windows on-site
B-5.04.08	ability to modify window systems in final location
B-5.04.09	ability to plumb, level and square window systems using shims
B-5.04.10	ability to secure window systems using screws, plugs and anchors
B-5.04.11	ability to install on-site glazing
B-5.04.12	ability to insulate and seal frame
B-5.04.13	ability to verify operation of windows

B-5.05 Installs skylights and sloped glazing systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	MB	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

B-5.05.01	knowledge of types of skylights such as pyramid, barrel vault and ridge
B-5.05.02	knowledge of components such as rafters, purlins, splice plates, pressure plates, gutters and sleeve anchors
B-5.05.03	knowledge of weather seal materials such as tapes, sealants, rubber and gaskets
B-5.05.04	knowledge of types of flashings such as primary and secondary
B-5.05.05	knowledge of types of anchors such as sleeve, welded and bolted
B-5.05.06	knowledge of sloped glazing construction techniques
B-5.05.07	knowledge of types of membranes such as EPDM rubber, peel-and-stick and galvanized
B-5.05.08	knowledge of types of sealant applications
B-5.05.09	knowledge of location and placement of anchors for skylights and sloped glazings
B-5.05.10	knowledge of placement of purlins
B-5.05.11	knowledge of components that must be welded
B-5.05.12	ability to select and use tools and equipment
B-5.05.13	ability to confirm measurements for skylights and sloped glazing
B-5.05.14	ability to place and assemble condensation gutters and frame members
B-5.05.15	ability to square skylights and sloped glazing
B-5.05.16	ability to modify skylights in final location
B-5.05.17	ability to secure anchors using fasteners such as bolts and tek screws
B-5.05.18	ability to install insulation between primary and secondary flashing
B-5.05.19	ability to install on-site glazing, pressure plates and caps

B-5.06 Installs entrance systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

B-5.06.01	knowledge of types of entrance systems such as swing, bifold, revolving and sliding
B-5.06.02	knowledge of types of automatic door operators
B-5.06.03	knowledge of manufacturers' specifications for installation
B-5.06.04	knowledge of types of framing materials such as flush glaze and curtain wall with door adapter
B-5.06.05	ability to position entrance system according to layout
B-5.06.06	ability to plumb, level and square entrance system
B-5.06.07	ability to run low voltage electrical wiring through frame
B-5.06.08	ability to fasten components to rough opening
B-5.06.09	ability to install hardware such as handles, closers, thresholds, flush bolts, locksets, electric strikes and panic hardware (exit devices)

BLOCK C

RESIDENTIAL WINDOW AND DOOR SYSTEMS

Trends There is an increase in the use of vinyl windows and fibreglass

windows, replacing aluminium and wood frames. There is also a trend toward the use of hybrid windows, with a polyvinyl chloride (PVC)

interior and an aluminium exterior.

Related Components Windows, doors, glass, framing units, hardware, fasteners, sealants, trims, flashings, weather-stripping, membranes.

(including, but not

limited to)

Tools and

Equipment

See Appendix A.

Context

Glaziers install window and door systems on residential construction sites, as well as replace used and outdated systems. Window and door systems are delivered pre-assembled. Some systems require glazing, frame and hardware assembly on-site due to size, weight and manufacturers' specifications.

Task 6

Installs residential window systems.

Sub-task

C-6.01 Lays out residential window systems.

<u>SK</u> NL \underline{YT} NS PΕ NB QC ON MB <u>AB</u> BC NT NU NV NV NVNVNV yes NV no ves ves yes yes yes

Supporting Knowledge & Abilities

C-6.01.01 knowledge of types of window systems
C-6.01.02 knowledge of building codes

C-6.01.03 ability to select and use tools and equipment

C-6.01 C-6.01		ability to remove window systems ability to measure and verify rough opening													
Sub-ta	ask														
C-6.02	2	Set	Sets windows in openings.												
<u>NL</u> NV	NS no	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	YT NV	<u>NU</u> NV			
Supporting Knowledge & Abilities															
C-6.02	.01	knowledge of types of windows such as bays, bows, inserts, awning, casement, sliding and tilt-turn													
C-6.02	.02	kno	wledge	of insta	allation	proced	ıres								
C-6.02	.03	kno	wledge	of type	es of sea	lants ar	d insul	ation							
C-6.02	.04	kno	wledge	of type	es of flas	shings a	nd men	nbranes	;						
C-6.02	.05	kno	wledge	of wall	l constru	action									
C-6.02	.06	kno	wledge	of buil	ding co	des									
C-6.02	.07		ity to se and pr		d use to	ols and	equipn	nent suc	h as lev	el, ham	mer, sci	ew			
C-6.02	.08	abil	ity to le	evel and	l plumb	window	ws and	frames							
C-6.02	.09	abil	ity to se	ecure w	indows										
C-6.02	.10	abil	ity to v	erify th	e operat	ion of v	vindow	S							
Sub-ta	ask														
C-6.03	3	Gla	azes wi	ndows	5.										
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> yes			
Suppo	orting K	Cnowled	lge & A	bilities	3										
C-6.03 C-6.03		kno	O	of seal	allation ants, ad	•		skets an	ıd their	compat	ibility to	0			
C-6.03	.03	kno	wledge	of allo	wable to	olerance	es								

C-6.03.04	ability to select and use tools and equipment such as plastic or rubber mallets, glazing bars, fiber sticks and glass wedges
C-6.03.05	ability to inspect glass and components
C-6.03.06	ability to secure glazing stops
C-6.03.07	ability to apply edge blocking

Task 7

Installs residential door systems.

Sub-task

C-7.01 Lays out residential door systems.

<u>AB</u> NL <u>NS</u> <u>QC</u> <u>YT</u> <u>PE</u> <u>NB</u> ON <u>MB</u> <u>SK</u> <u>BC</u> <u>NT</u> <u>NU</u> NVNVNVNV NVNV no no yes yes yes yes yes

Supporting Knowledge & Abilities

C-7.01.01	knowledge of types of door systems
C-7.01.02	knowledge of building codes
C-7.01.03	ability to select and use tools and equipment
C-7.01.04	ability to remove door systems
C-7.01.05	ability to determine door swing
C-7.01.06	ability to measure and verify rough opening

Sub-task

C-7.02 Assembles residential door frames.

<u>NB</u> <u>SK</u> <u>NL</u> <u>NS</u> PEQC <u>ON</u> <u>MB</u> <u>AB</u> <u>BC</u> <u>NT</u> <u>YT</u> <u>NU</u> NVno NVNVNV no yes yes yes yes yes NV NV

C-7.02.01	knowledge of types of door frames
C-7.02.02	knowledge of types of door frame materials such as PVC, metal, composite and fiberglass
C-7.02.03	knowledge of styles of door frames such as French, patio and swing

C-7.02.04	knowledge of fastening methods such as screwed and nailed
C-7.02.05	knowledge of types of sealants and weather-stripping
C-7.02.06	knowledge of types of hardware such as strike plates and hinges
C-7.02.07	knowledge of door frame components such as nailing flanges, brickmolds and thresholds
C-7.02.08	ability to select and use tools and equipment
C-7.02.09	ability to create and use jigs and templates
C-7.02.10	ability to lay out and square door frames
C-7.02.11	ability to fasten and secure door frame components

C-7.03	Sets	residential	doors	and	frames
C-7.00	$\sigma c \omega$	1 C SI U C II II A I	auuis	anu	manics.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	no	no	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

C-7.03.01	knowledge of types of doors and frames
C-7.03.02	knowledge of sealants and insulation
C-7.03.03	knowledge of installation procedures
C-7.03.04	knowledge of air and vapour barriers
C-7.03.05	ability to select and use tools and equipment
C-7.03.06	ability to level and plumb doors and frames
C-7.03.07	ability to fasten doors and frames
C-7.03.08	ability to install trims
C-7.03.09	ability to verify the operation of doors

Sub-t	ask													
C-7.04	4	Ins	Installs residential door hardware.											
<u>NL</u> NV	NS no	<u>PE</u> yes												
Suppo	Supporting Knowledge & Abilities													
C-7.04	C-7.04.01 knowledge of types of hardware such as strike plates, hinges and locksets													
C-7.04	.02	kno	wledge	of buil	ding co	des								
C-7.04	.03	abil	lity to se	elect an	d use to	ols and	equipn	nent						
C-7.04	.04	abil	lity to u	se jigs a	ınd tem	plates								
C-7.04	.05	abil	lity to fa	asten ha	ırdware									
C-7.04	.06	abil	lity to v	erify op	eration	of hard	ware							
			·											
Sub-t	ask													
C-7.05	5	Gla	azes re	sidenti	al doo	rs.								
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV		
Suppo	orting k	Cnowled	lge & A	bilities	6		•	-	•					
C-7.05	5.01	kno	wledge	e of inst	allation	proced	ures							
C-7.05		knowledge of installation procedures knowledge of sealants, adhesives and gaskets and their compatibility to sealed units									0			
C-7.05	5.03	kno	wledge	of allo	wable to	olerance	es							
C-7.05	5.04		knowledge of allowable tolerances ability to select and use tools and equipment such as plastic or rubber											

BLOCK D

SPECIALTY GLASS AND PRODUCTS

Trends

More pattern glass is being used. There is a greater use of fire-resistant glass, due to its heat resistance and clarity, replacing Georgian polish wire (GPW).

The use of low-iron glass is increasing in display cases due to its viewing clarity. There is a higher demand for custom-made shower enclosures. Nano-fusion treatment is becoming more widely used. In relation to LEED building design, the incorporation of sun shades improves heating, ventilation and air conditioning (HVAC) requirements

Related Components **Glass**: laminate, pattern, mirrors, sandblast, multicoloured, curved, fireproof, low-iron.

(including, but not limited to)

Hardware: fasteners, sealants, anchors, clips, u-channel, gaskets, patch fittings, base plates, sleeve anchors, weather-stripping.

Tools and Equipment

See Appendix A.

Context

Glaziers prepare and install specialty products that include items such as balustrades, shower enclosures, spider wall systems, dividing walls, stained glass windows, glass in sport complexes, smoke baffles, mirrors, display cases, sneeze guards and glass floors.

Glass used on vehicles (cars, trucks, vans, heavy duty equipment, marine crafts, etc.) may be repaired or replaced by glaziers.

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Fabricates and installs specialty glass and products.

Sub-t	ask											
D-8.0	1	Lays out specialty glass and products.										
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes										
Supporting Knowledge & Abilities												
D-8.01	1.01 knowledge of types of glass such as curved, multicoloured and multilaminate											
D-8.01	.02		wledge Is and b		-	ecialty p	roducts	s such as	s showe	r doors	, spider	glass
D-8.01	.03	kno	wledge	of ancl	noring s	ystems						
D-8.01	.04	kno	wledge	of type	es of har	dware a	and pat	ch fittin	gs			
D-8.01	.05	kno	wledge	of type	es of sea	lants						
D-8.01	.06	abil	ity to se	elect and	d use to	ols and	equipn	nent				
D-8.01	.07	abil	ity to cr	eate an	d use te	mplates	5					
D-8.01	.08	abil	lity to m	easure	opening	gs and p	oroduct	s				
D-8.01	.09	abil	lity to id	lentify l	enchm	arks and	d gridli	nes				
Sub-t	ask											
D-8.02	2	Ass	semble	s speci	alty gl	ass, pro	ducts	and ha	rdware	:.		
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV
Suppo	orting K	nowled	lge & A	bilities	;							
D-8.02	01		wledge h-perfoi	, ,	es of gla	ss such	as mirr	or, fire-	resistan	t and		
D-8.02	.02	kno	wledge	of char	acterist	ics, proj	perties a	and app	lication	s of spe	cialty g	lass
D-8.02	03		wledge lls, sun s		-	, ,		s such as	s showe	r doors	, spider	glass
D-8.02	04	walls, sun shades and balustrades knowledge of specialty product materials such as plastic, wood, vinyl, aluminium, stainless steel and lead										

D-8.02.05	knowledge of assembly procedures
D-8.02.06	knowledge of manufacturers' specifications
D-8.02.07	knowledge of types of fasteners such as screws, gussets, clips, spigots and anchors
D-8.02.08	knowledge of types of hardware such as patch fittings, closers and pivots
D-8.02.09	knowledge of moldings such as base shoes and U-channels
D-8.02.10	knowledge of types of sealants, adhesives and quick set cement
D-8.02.11	knowledge of types of gaskets such as vinyl, rubber and weather-stripping
D-8.02.12	ability to select and use tools and equipment
D-8.02.13	ability to measure and cut materials
D-8.02.14	ability to level and square materials
D-8.02.15	ability to fasten materials
D-8.02.16	ability to torque patch fittings and cables to accurate tension

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D-8.03 Installs specialty glass and products.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

D-8.03.01	knowledge of types of glass such as mirror, fire-resistant and high- performance
D-8.03.02	knowledge of characteristics, properties and applications of specialty glass
D-8.03.03	knowledge of types of specialty products such as shower doors, spider glass walls, sun shades and balustrades
D-8.03.04	knowledge of specialty product materials such as plastic, wood, vinyl, aluminium, stainless steel and lead
D-8.03.05	knowledge of types of fasteners
D-8.03.06	knowledge of types of hardware
D-8.03.07	knowledge of types of sealants
D-8.03.08	knowledge of installation procedures
D-8.03.09	ability to select and use tools and equipment such as laser levels, drills and screw guns
D-8.03.10	ability to remove existing specialty products
D-8.03.11	ability to fasten specialty products to openings

D-8.03.12	ability to level and plumb
D-8.03.13	ability to install hardware
D-8.03.14	ability to install anchoring systems
D-8.03.15	ability to cut and fit materials
D-8.03.16	ability to clad and flash
D-8.03.17	ability to determine angles of glass and frames
D-8.03.18	ability to verify operation of specialty glass and products

Task 9	Installs glass system	ms on vehicles.
I dok)	Titistatis Siass system	ilis oli velileles.

Sub-t	ask											
D-9.0	1	Re	places	glass o	n vehic	cles.						
<u>NL</u> NV	<u>NS</u> no	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	BC yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV

knowledge of types of glass such as laminated and tempered
knowledge of vehicle types such as cars, trucks, vans, heavy duty equipment and marine crafts
knowledge of glass codes
knowledge of types of sealants such as urethane and gaskets
knowledge of types of primers such as one-part and two-part
knowledge of removal and installation procedures
ability to select and use tools and equipment
ability to create and use templates
ability to measure and cut glass
ability to remove and replace vehicle parts such as wipers, cowls and trims
ability to disconnect batteries
ability to perform air and water test

D-9.02 Repairs laminated glass.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	no	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

D-9.02.01	knowledge of types of windshields and laminated glass
D-9.02.02	knowledge of sunroofs
D-9.02.03	knowledge of manufacturers' specifications
D-9.02.04	knowledge of repair procedures
D-9.02.05	knowledge of types of sealants such as urethane and gaskets
D-9.02.06	knowledge of primers
D-9.02.07	ability to select and use tools and equipment such as heat sources and suction cups
D-9.02.08	ability to heat glass
D-9.02.09	ability to prime metal frame
D-9.02.10	ability to perform air and water tests
D-9.02.11	ability to remove and replace trims and rubber gaskets

BLOCK E SERVICING

Trends In door servicing, instead of replacing entire offset pivots, continuous

hinges are being installed.

Improved weep systems in window systems require less servicing.

Related Components All components apply.

Tools and **Equipment**

See Appendix A.

Context Glaziers service broken or damaged glass doors, windows and specialty

Giaziers service broken of damaged glass doors, windows and specially

products in commercial and residential sectors. They work on both the

glass and their structure, diagnosing, repairing and replacing

components as needed.

Task 10

Services commercial window and door systems.

Sub-task

E-10.01 Assesses service requirements for commercial window and door

systems.

NL QC <u>SK</u> <u>AB</u> \underline{YT} NS PE<u>NB</u> ON MB <u>BC</u> NT NU NV NV NV yes NV NV NV yes yes yes yes yes yes

Supporting Knowledge & Abilities

E-10.01.01 knowledge of products, their functions and characteristics
 E-10.01.02 knowledge of product components such as hinges and pivots
 E-10.01.03 knowledge of access requirements
 E-10.01.04 knowledge of jurisdictional rules and regulations such as building codes and fire codes
 E-10.01.05 knowledge of potential problems with window and door systems
 E-10.01.06 ability to identify problems

E-10.01.07	ability to select and use tools and equipment
E-10.01.08	ability to disassemble products
E-10.01.09	ability to identify required upgrades
E-10.01.10	ability to determine replacement parts

Assembles parts and materials for commercial window and door E-10.02 systems.

<u>NL</u> <u>NB</u> <u>SK</u> <u>AB</u> <u>NT</u> <u>YT</u> <u>NS</u> <u>PE</u> <u>QC</u> <u>MB</u> <u>BC</u> <u>ON</u> <u>NU</u> NVyes yes NVNVyes yes yes yes yes NVNVNV

E-10.02.01	knowledge of types of window and door systems
E-10.02.02	knowledge of manufacturers' specifications
E-10.02.03	knowledge of assembly sequence
E-10.02.04	knowledge of types of components such as frames, operating hardware and sealants
E-10.02.05	knowledge of function of window and door systems
E-10.02.06	knowledge of sealant compatibility
E-10.02.07	ability to select and use tools and equipment
E-10.02.08	ability to fasten components
E-10.02.09	ability to verify operation of commercial window and door systems

E-10.03 Repairs commercial window and door systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

knowledge of types of glass products such as tempered, annealed, high-performance, Georgian polished wire (GPW) and laminated
knowledge of application of glass products
knowledge of glass product characteristics such as glass and sealed unit thickness
knowledge of age of system being repaired
knowledge of sealant compatibilities
knowledge of working environment
ability to select and use tools and equipment
ability to remove damaged products
ability to recognize hazards associated with handling glass products
ability to match products to existing system
ability to bring products to existing industry standards
ability to dispose of glass products
ability to secure openings
ability to verify operation of window and door systems

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Services residential window and door systems.

Sub-task												
E-11.01	Assesses service requirements for residential window and door											
	sys	systems.										
<u>NL</u> <u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>	
NV yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV	
Supporting K	Cnowled	lge & A	bilities	;								
E-11.01.01	E-11.01.01 knowledge of products, their functions and characteristics											
E-11.01.02	kno	wledge	of proc	duct con	nponen	ts such	as hing	es and r	oto-ope	erators		
E-11.01.03	kno	wledge	of acce	ss requi	rement	s						
E-11.01.04		wledge codes	of juris	diction	al rules	and reg	gulation	s such a	as buildi	ing code	es and	
E-11.01.05	kno	wledge	of pote	ntial pr	oblems	with w	indow a	and doc	or syster	ns		
E-11.01.06	abil	ity to ic	lentify p	oroblem	ıs							
E-11.01.07	abil	lity to se	elect too	ols and ϵ	equipme	ent						
E-11.01.08	abil	ity to d	isassem	ble pro	ducts							
E-11.01.09	abil	ity to ic	lentify 1	required	l upgra	des						
E-11.01.10	abil	ity to d	etermin	e replac	ement j	parts						
Sub-task												
E-11.02		semble tems.	s parts	and m	aterial	s for re	sident	ial win	dow ar	nd doo	r	
NII NC	DE	NID	00	ONI	MD	CIZ	A.D.	D.C.	NIT	VT	NITI	
<u>NL</u> <u>NS</u> NV yes	<u>PE</u> yes	NV NV	<u>QC</u> NV	<u>ON</u> yes	<u>MB</u> yes				<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
·	•	• • •	4 444.4	•	J	J	J	J				
Supporting K	nowled	ige & A	bilities	•								
E-11.02.01	kno	wledge	of type	es of wir	ndow ar	nd door	system	.S				
E-11.02.02	kno	wledge	of asse	mbly se	quence							
E-11.02.03	knowledge of manufacturers' specifications											
E-11.02.04	kno	wledge	of type	es of con	nponen	ts such	as locks	s, handl	es and p	oassage	sets	
Supporting K E-11.02.01	Enowled kno	ige & A owledge	bilities of type	es of wir	ndow ar	<u>SK</u> yes nd door	AB yes system	BC yes	<u>NT</u> NV	<u>YT</u> NV		

E-11.02.05	knowledge of the functions of window and door systems
E-11.02.06	ability to select and use tools and equipment
E-11.02.07	ability to fasten components
E-11.02.08	ability to verify operation of residential window and door systems

E-11.03 Repairs residential window and door systems.

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	<u>YT</u>	<u>NU</u>
NV	yes	yes	NV	NV	yes	yes	yes	yes	yes	NV	NV	NV

E-11.03.01	knowledge of types of window and door systems such as casement, awning, hopper, tilt-turn and patio doors
E-11.03.02	knowledge of application of window and door systems
E-11.03.03	knowledge of glass product characteristics such as glass and sealed unit thickness
E-11.03.04	knowledge of age of system being fixed
E-11.03.05	knowledge of sealant compatibilities
E-11.03.06	knowledge of work environment
E-11.03.07	ability to select and use tools and equipment
E-11.03.08	ability to cut and remove damaged products
E-11.03.09	ability to recognize hazards associated with handling glass products
E-11.03.10	ability to match product to existing system
E-11.03.11	ability to bring products to existing industry standards
E-11.03.12	ability to dispose of glass products
E-11.03.13	ability to secure openings
E-11.03.14	ability to repair, replace and fasten hardware
E-11.03.15	ability to verify operation of residential window and door systems

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Services specialty glass and products.

Sub-ta	ask												
E-12.0	1	Assesses service requirements for specialty glass and products.											
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	AB yes	<u>BC</u> yes	<u>NT</u> NV	YT NV	<u>NU</u> NV	
Suppo	rting K	nowled	lge & A	bilities									
E-12.01	1.01		wledge shades	-	, 0		produc	ts such	as mirro	or walls	, balust	rades,	
E-12.01	1.02		owledge our and	_			acteristi	ics such	as insu	lation v	alue an	.d	
E-12.01	1.03	kno	wledge	of faste	eners su	ch as hi	inges, sp	oider fit	tings ar	nd bolts			
E-12.01	1.04	kno	wledge	of mat	erials us	sed such	n as poly	ycarbon	ate and	insulat	ed pane	els	
E-12.01	1.05	kno	wledge	of proc	luct-spe	ecific as	sessmer	it proce	dures				
E-12.01	1.06	kno	wledge	of acce	ss requi	irement	s						
E-12.01	1.07		wledge codes	of juris	diction	al rules	and reg	ulation	s such a	ıs buildi	ing code	es and	
E-12.01	1.08	kno	wledge	of pote	ntial pr	oblems	with sp	ecialty	glass ar	nd prod	ucts		
E-12.01	1.09	abil	lity to ic	lentify p	oroblem	s such	as crack	ed stair	ed glas	s and so	olarium	leaks	
E-12.01	1.10	abil	lity to se	elect an	d use to	ols and	equipm	ent					
E-12.01	1.11	abil	lity to d	isassem	ble prod	ducts							
E-12.01	1.12	abil	lity to ic	lentify 1	equired	l upgra	des						
E-12.01	1.13		ability to identify required upgrades ability to measure glass size according to applications such as for balustrades, smoke baffles and shower doors										
E-12.01	1.14	abil	lity to d	etermin	e replac	cement	parts						

Sub-t	ask												
E-12.0)2	Ass	Assembles specialty glass and products.										
<u>NL</u> NV	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	MB yes	<u>SK</u> yes	<u>AB</u> yes	<u>BC</u> yes	<u>NT</u> NV	YT NV	<u>NU</u> NV	
Suppo	orting K	Cnowled	lge & A	bilities	3								
E-12.0	2.01	kno	wledge	of type	es of spe	ecialty g	lass and	d produ	cts				
E-12.0	2.02	kno	wledge	of mar	ufactur	ers' spe	cificatio	ons					
E-12.0	2.03		_			nponen stand-of		as spide	er fitting	gs, patcl	n hardw	vare,	
E-12.0	2.04	kno	wledge	of type	es and c	ompatik	oility of	sealant	S				
E-12.0	2.05	kno	wledge	of the	functior	of spec	cialty gl	ass and	produc	ets			
E-12.0	2.06	abil	ity to se	elect an	d use to	ols and	equipm	nent					
E-12.0	2.07	abil	ity to fo	ollow pi	oduct-s	specific	assemb]	ly seque	ence and	d proced	dures		
E-12.0	2.08	abil	lity to fa	isten sp	ecialty §	glass an	d produ	ıcts					
Sub-t	ask												
Sub-t		Rej	pairs sp	pecialty	y glass	and pr	oducts	•					
		Rej PE yes	pairs s _f <u>NB</u> NV	oecialty OC NV	y glass <u>ON</u> yes	and pr MB yes	oducts <u>SK</u> yes	. AB yes	BC yes	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	
E-12.0 <u>NL</u> NV	03 NS yes	<u>PE</u>	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> yes	<u>MB</u>	<u>SK</u>	<u>AB</u>					
E-12.0 <u>NL</u> NV	NS yes orting K	PE yes Knowled kno	NB NV I lge & A	OC NV	ON yes	MB yes	<u>SK</u> yes lass and	<u>AB</u> yes d produ	yes cts such	NV as stain	NV	NV	
E-12.0 NL NV Suppo	NS yes orting K	PE yes Knowled kno bull kno	NB NV Ige & A	OC NV bilities of type tant gla	ON yes es of spe ss, lami	MB yes	<u>SK</u> yes lass and	<u>AB</u> yes d produ d back-p	yes cts such	NV as stair glass	NV ned glas	NV	
E-12.00 NL NV Suppo	NS yes orting K 3.01 3.02	PE yes Knowled kno bull kno	NB NV Ige & A owledge let resis owledge	OC NV bilities of type tant gla of spec	ON yes es of spe ss, lami cialty gla	MB yes ecialty g	<u>SK</u> yes lass and lass and	AB yes d produ d back-p ics such	yes cts such painted as insu	NV as stair glass lation v	NV ned glas	NV	
E-12.00 NL NV Suppo E-12.00 E-12.00	NS yes orting K 3.01 3.02	PE yes Knowled kno bull kno and kno	NB NV lge & A owledge let resis owledge l bullet rowledge	OC NV bilities of type tant gla of spec resistan	ON yes es of spe ss, lami cialty gla ce eners su	MB yes ecialty g nated g ass char	SK yes lass and lass and acterist	AB yes d produ d back-p ics such	yes cts such painted as insu	NV as stainglass lation valued bolts	NV ned glas value, co	NV ss, olour	
E-12.00 NL NV Suppo E-12.00 E-12.00	NS yes orting K 3.01 3.02 3.03 3.04	PE yes knowled bull knowled and knowled knowled knowled knowled	NB NV lge & A owledge let resis owledge l bullet i owledge	OC NV bilities of type tant gla of spec resistan	ON yes es of spe ss, lami cialty gla ce eners su erials us	MB yes ecialty g nated g ass char	SK yes lass and lass and racterist	AB yes d produ d back-p ics such pider fit	yes ets such painted as insu tings ar ate and	NV as stainglass lation valued bolts insulat	NV ned glas value, co	NV ss, olour	
E-12.00 NL NV Suppo E-12.00 E-12.00 E-12.00	NS yes orting K 3.01 3.02 3.03 3.04 3.05	PE yes Knowled knowle	NB NV lge & A wledge let resis wledge bullet i wledge wledge	OC NV bilities of type tant gla of spec resistan of faste of mate	ON yes es of spe ss, lami cialty gla ce eners su erials us	MB yes ecialty g nated g ass char ach as hi	SK yes lass and acterist inges, sp n as poly ialty gla	AB yes d produ d back-p ics such oider fit ycarbor	yes cts such painted as insu tings ar tate and product	NV as stainglass lation valued bolts insulat	NV ned glas value, co	NV ss, olour	
E-12.00 E-12.00 E-12.00 E-12.00 E-12.00 E-12.00	NS yes orting K 3.01 3.02 3.03 3.04 3.05 3.06	PE yes Knowled kno and kno kno kno kno kno	NB NV lge & A wledge let resis wledge bullet i wledge wledge	OC NV bilities of type tant gla of spec resistan of faste of mate of app	ON yes es of spe ss, lami cialty gla ce eners su erials us lication es and co	MB yes ecialty g nated g ass char ach as hi sed such of speci	SK yes lass and acterist inges, sp n as poly ialty gla	AB yes d produ d back-p ics such oider fit ycarbor	yes cts such painted as insu tings ar tate and product	NV as stainglass lation valued bolts insulat	NV ned glas value, co	NV ss, olour	
E-12.00 E-12.00 E-12.00 E-12.00 E-12.00 E-12.00 E-12.00	NS yes orting K 3.01 3.02 3.03 3.04 3.05 3.06 3.07	PE yes knowled know	NB NV lge & A owledge let resis: owledge bwledge owledge owledge	OC NV bilities of type tant gla of spec resistan of faste of mate of app	ON yes es of spe ss, lami cialty gla ce eners su erials us lication es and co k enviro	MB yes ecialty g nated g ass char ach as hi sed such of speci	SK yes lass and lass and racterist inges, sp n as poly ialty gla pility of	AB yes d produ d back-p ics such oider fit yearbor ass and sealant	yes cts such painted as insu tings ar ate and product	NV as stainglass lation valued bolts insulates	NV ned glas value, co	NV ss, olour	

E-12.03.10	ability to remove damaged products
E-12.03.11	ability to bring products to existing industry standards
E-12.03.12	ability to dispose of glass products
E-12.03.13	ability to secure openings
E-12.03.14	ability to verify operation of specialty glass and products



APPENDIX A

TOOLS AND EQUIPMENT

Hand Tools

Allen keys (metric and imperial) locking pliers

bar clamp locking pliers – duck-billed

caulking gun markers
C-clamp nail set

centre punch nut driver set (imperial and metric) chalk line open end wrenches (imperial and metric)

chisel – cold paint brush

chisel – wood protractor (degree finder)

cold knife pry bars

core tool putty knife – bent, straight

countersinks ratchet set dead-blow hammer rivet tool

drill bits – high speed steel mallet (plastic, rubber) fibre stick running glass pliers

files – bastard scoring tool

files – half moon screwdrivers – flat files – round screwdrivers – Philips glass cutter screwdrivers – Robertson

glass pliers side cutters glass wedge standard pliers glazing bar string line

hacksaw tin snips – straight, left, right

hammer utility knife

hammer – claw vinyl glazing roller hand pump suction cups wrench – adjustable

Portable Power Tools

air nibbler electric nibbler (shears)

belt sander electric router

chop saw glass drilling machine and drill bits

circular saw grinders
compound mitre saw hammer drill
cordless drill heat gun
electric drill jig saw

Portable Power Tools (continued)

portable glass notching saw rotary tool (dremel)

power suction cups screw gun reciprocating saw wet sander

Stationary Power Tools

air routercopy routerair tabledrill pressair tools (router, drill, pop rivet gun)edger

argon gas pressure system flashing brake automatic bevelling machine flashing shear automatic cutting table glass cutting table

automatic diamond wheel edger milling machine (aluminium)

automatic glass washing machine polishing machine automatic vertical edging machine punch press

band saw radial arm saw bench grinder sandblaster benders sealed unit press

bulk foam insulation applicator table saw

bulk sealant applicator upright belt sanders

Layout and Measuring Equipment

builder's level plumb bob calculator site level laser distance measurer sliding T bevel

laser level squares – combination

level squares – steel measuring tape theodolite meter stick transit level

Specialty Tools

channel and vent tool offset hook tool door handle release tool plate running pliers

door panel pry bar point driver

glass clamp powered suction cups lace tool retaining nut removal tool

moulding release tool rubber insert tool

offset drill self-locking rubber tool

Specialty Tools (continued)

standard suction cups windshield extraction tool torque wrench windshield suction cups

tripod glass drill windshield wiper removal tool

Scaffolding and Access Equipment

aerial work platforms ladders (extension and step)

articulated boom lift platform lift

crane scaffolding (baker, frame, sectional,

hydro lifts tubular)

ladder jacks swing stage (suspended scaffolds)

Rigging, Hoisting and Lifting Equipment

chain falls power cups

chains ropes (fibre and synthetic)

crane shackles fork lift skip (elevator)

gator dolly slings

glass dolly suction cups pallet jacks winches

Personal Protective Equipment

aprons hard hat chaps knee pads ear protection respirator eye wash station rubber gloves fire extinguishers safety footwear fall arrest equipment safety glasses

first aid kit safety vest gauntlets

gloves

APPENDIX B GLOSSARY

adhesive substance used to adhere one material to another

anchor bracket made of aluminium or steel and used to fasten

aluminium frames to an adjoining structure

arris type of edge work, where the edge of the glass is ground back

approximately 1/16th of an inch at an angle

awning (window) window that is hinged at the top and swings out

bevel(led) type of edge work, where the edge of the glass is ground back

from 1/2 to 1 inch at an angle and polished

cap outside finish of a curtain wall frame; also called a "snap cover"

casement (window) window that is hinged at the side and swings out

curtain wall non-load-bearing wall constructed of aluminium and glass or

other panelized material and anchored to the building structure

edge treatment process of sanding or grinding the cut edge of glass to any of the

following finishes: arris, bevel, polish, mitre and ground

fabricate construct support structures using aluminium extrusions both in

the controlled shop environment and on site

flashing thin sheet of metal, formed to a specific shape used for cosmetic

and watershed purposes

gasket preformed rubber, silicone or vinyl used in the glazing industry

glaze installing glass

hopper (window) window that is hinged at the bottom and swings in

laminated glass glass that has been layered (laminated) at the factory with

polyvinyl butyral between the layer.

plumb *adjective*: perpendicular to level

verb: install something perpendicular to level

polished type of edge work performed after the glass is ground to smooth

the edge

prefabricated preassembled components

pre-glazed window or door frame that has the glass installed in it before

final installation of the frame takes place

pressure plate screw-applied glass stop on curtain wall

rough opening opening into which a window or door frame is installed (wood,

brick, steel)

sealant substance applied to a surface to make it impervious or resistant

to air, water and dirt

setting block block made of rubber, neoprene, EPDM, or silicone and used to

position and protect glass in a frame

shear block bracket made of aluminium or steel and used to fasten horizontal

frame members to vertical frame members

skylight any overhead glazing

spandrel a panel that covers the floor slabs and columns on the exterior of

a building between window; also known as "non-vision"

windows

specifications written details of project and application descriptions

spigot aluminium extruded bracket used to attach frame components

together

stock length standard size length of an aluminium extrusion

stop removable piece of material that holds glass in place (metal,

vinyl, wood or rubber).

vehicle any form of conveyance or transportation (car, plane, boat, heavy

duty machinery, etc.)

APPENDIX C ACRONYMS

COR Certificate of Recognition

EPDM Ethylene propylene diene monomer

GPW Georgian polish wire

LEED Leadership in Energy and Environmental Design

MSDS Material Safety Data Sheet

OH&S Occupational Health and Safety

PPE Personal protective equipment

PVC Polyvinyl chloride

SSG Structural Silicone Glazing

WHMIS Workplace Hazardous Material Information System

APPENDIX D

BLOCK AND TASK WEIGHTING

BLOCK A OCCUPATIONAL SKILLS

%	<u>NL</u> NV	<u>NS</u> 12	<u>PE</u> 10	<u>NI</u> NV		<u>DC</u> NV	<u>ON</u> 15	<u>MB</u> 10	<u>SK</u> 20		<u>.B</u> .5	<u>BC</u> 10	<u>NT</u> NV	<u>YT</u> NV	National Average 13%
	Task 1	1	Uses	s and	l ma	intai	ns to	ols aı	nd ec	luibi	ment	·.			
		%	<u>NL</u> NV				<u>QC</u> NV		<u>MB</u> 30	<u>SK</u> 25	<u>AB</u> 20		<u>NT</u> NV		 29%
	Task 2	2	Org	anize	es wo	ork.									
		%	<u>NL</u> NV				<u>QC</u> NV		MB 40	<u>SK</u> 25	<u>AB</u> 10		NT NV		 29%
	Task 3	3	Perf	orms	s rou	ıtine	activ	ities.							
		%	<u>NL</u> NV	<u>NS</u> 35	<u>PE</u> 30		<u>QC</u> NV		MB 30	<u>SK</u> 50	<u>AB</u> 70	<u>BC</u>	NT NV		 42%

BLOCK B COMMERCIAL WINDOW AND DOOR SYSTEMS

%	<u>NL</u> NV	<u>NS</u> 37	<u>PE</u> 40	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> 40	<u>MB</u> 35	<u>SK</u> 25	<u>AB</u> 35	<u>BC</u> 40	<u>NT</u> NV	YT NV	<u>NU</u> NV	National Average 36%
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Task 4 Fabricates commercial window and door systems.

NL NS PE NB QC ON MB SK AB BC NT YT NU % NV 41 50 NV NV 30 40 50 30 45 NV NV NV 41%

Task 5 Installs commercial window and door systems.

NL NS PE NB QC ON MB SK AB BC NT YT NU 80 NV 59 50 NV NV 70 60 50 70 55 NV NV NV NV 59 50 NV NV NV

BLOCK C RESIDENTIAL WINDOW AND DOOR SYSTEMS

%	<u>NL</u> NV	<u>NS</u> 13	<u>PE</u> 20	<u>nb</u> nv		<u>ON</u> 10	<u>MB</u> 20	<u>SK</u> 25			<u>BC</u> 10	<u>NT</u> NV	<u>YT</u> NV	<u>NU</u> NV	National Average 16%
	Task	6	Insta	alls re	sidenti	al wir	ndow	syste	ems.						
		%	<u>NL</u> NV		<u>PE NI</u> 50 NV	<u>3 QC</u> / NV		<u>MB</u> 50	<u>SK</u> 75	<u>AB</u> 80			YT I		59%
	Task	7	Insta	alls re	sidenti	al doc	or sys	tems.	•						
		%	<u>NL</u> NV	<u>NS</u> 55	<u>PE NI</u> 50 NV	3 <u>QC</u> / NV			<u>SK</u> 25	<u>AB</u> 20			YT I		41%

BLOCK D SPECIALTY GLASS AND PRODUCTS

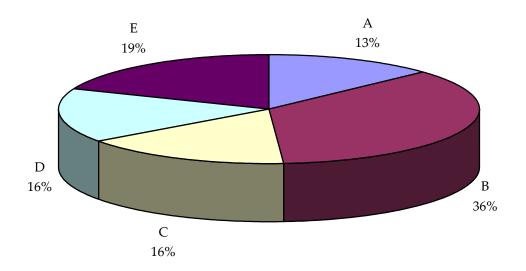
%	<u>NL</u> NV	<u>NS</u> 17	<u>PE</u> 20	<u>NB</u> NV	<u>QC</u> NV	<u>ON</u> 15	<u>MB</u> 10	<u>SK</u> 10	<u>AB</u> 20		<u>NT</u> NV	YT NV	<u>NU</u> NV	National Average 16%
	Task	8	Fabr	icates	and ir	ıstalls	speci	alty g	lass ar	nd pro	oducts	6.		
		%	<u>NL</u> NV	<u>NS</u> 1	<u>PE</u> <u>Ni</u> 80 NV				<u>5K Al</u> 75 70		<u>NT</u> NV	<u>YT</u> <u>1</u> NV 1	NU NV	82%

Task 9 Installs glass systems on vehicles.

BLOCK E SERVICING

%	<u>NL</u> NV	<u>NS</u> 21	<u>PE</u> 10	<u>ne</u> Nv		<u>DC</u> NV	<u>ON</u> 20	<u>MB</u> 25				<u>BC</u> 20	<u>NT</u> NV	<u>YT</u> NV	<u>JU</u> JV	National Average 19%
	Task	10	Serv	rices (com	merc	cial w	vindo	ow ar	nd do	oor s	yster	ns.			
		%	<u>NL</u> NV	<u>NS</u> 61			<u>QC</u> NV		<u>MB</u> 50	<u>SK</u> 50	<u>AB</u> 70		<u>NT</u> NV			57%
	Task	11	Serv	rices 1	resio	denti	al wi	ndov	v and	d do	or sy	stem	ıs.			
		%	<u>NL</u> NV	<u>NS</u> 15			<u>QC</u> NV		<u>MB</u> 30	<u>SK</u> 40	<u>AB</u> 10		<u>NT</u> NV			22%
	Task	12	Serv	rices s	spec	ialty	glas	s and	l pro	duct	s.					
		%	<u>NL</u> NV	<u>NS</u> 24	<u>PE</u> 25		<u>QC</u> NV		MB 20	<u>SK</u> 10	<u>AB</u> 20		NT NV		 _	21%

APPENDIX E PIE CHART *



TITLES OF BLOCKS

BLOCK A	Occupational Skills	BLOCK D	Specialty Glass and
BLOCK B	Commercial Window and		Products
	Door Systems	BLOCK E	Servicing
BLOCK C	Residential Window and Door		
	Systems		

^{*}Average percentage of the total number of questions on an interprovincial examination, assigned to assess each block of the analysis, as derived from the collective input from workers within the occupation from all areas of Canada. Interprovincial examinations typically have from 100 to 150 multiple-choice questions.

TASK PROFILE CHART - Glazier

BLOCKS	TASKS			SUB-TASKS		
A - OCCUPATIONAL SKILLS	1. Uses and maintains tools and equipment.	1.01 Maintains hand tools.	1.02. Maintains portable power tools.	1.03 Maintains stationary power tools.	1.04 Maintains layout and measuring equipment.	1.05 Uses scaffolding and access equipment.
		1.06. Uses rigging, hoisting and lifting equipment.	1.07. Uses personal protective equipment (PPE) and safety equipment.			
	2. Organizes work.	2.01 Interprets plans, drawings and specifications.	2.02. Uses documentation and reference material.	2.03 Communicates with others.	2.04 Prepares list of materials and supplies.	2.05 Plans project tasks.
	3. Performs routine activities.	3.01 Inspects work area.	3.02 Prepares worksite.	3.03 Handles glass and other materials.	3.04 Prepares materials for installation.	3.05 Stores glass and other materials.
		3.06 Performs glass cutting and edge treatment.	3.07 Installs building envelope membranes.	3.08 Installs flashing.	3.09 Applies sealants.	3.10 Maintains safe work environment.
B -COMMERCIAL WINDOW AND DOOR SYSTEMS	4. Fabricates commercial window and door systems.	4.01 Fabricates curtain walls.	4.02 Fabricates storefronts.	4.03 Fabricates window systems.	4.04 Fabricates skylights and sloped glazing systems.	4.05 Fabricates entrance systems.
	5. Installs commercial window and door systems.	5.01 Lays out commercial window and door systems.	5.02 Installs curtain wall systems.	5.03 Installs storefront systems.	5.04 Installs window systems.	5.05 Installs skylights and sloped glazing systems.
		5.06 Installs entrance systems.				

BLOCKS	TASKS			SUB-TASKS		
C - RESIDENTIAL WINDOW AND DOOR SYSTEMS	6. Installs residential window systems.	6.01 Lays out residential window systems.	6.02 Sets windows in openings.	6.03 Glazes windows.		
	7. Installs residential door systems.	7.01 Lays out residential door systems	7.02 Assembles residential door frames.	7.03 Sets residential doors and frames.	7.04 Installs residential door hardware.	7.05 Glazes residential doors.
D-SPECIALTY GLASS AND PRODUCTS	8. Fabricates and installs specialty glass and products.	8.01 Lays out specialty glass and products.	8.02 Assembles specialty glass, products and hardware.	8.03. Installs specialty glass and products.		
	9. Installs glass systems on vehicles.	9.01 Replaces glass on vehicles.	9.02 Repairs laminated glass.			
E- SERVICING	10. Services commercial window and door systems.	10.01 Assesses service requirements for commercial window and door systems.	10.02 Assembles parts and materials for commercial window and door systems.	10.03 Repairs commercial window and door systems.		
	11. Services residential window and door systems.	11.01 Assesses service requirements for residential window and door systems.	11.02 Assembles parts and materials for residential window and door systems.	11.03 Repairs residential window and door systems.		
	12. Services specialty glass and products.	12.01 Assesses service requirements for specialty glass and products.	12.02 Assembles specialty glass and products.	12.03 Repairs specialty glass and products.		